

## Core Principles:

### Visionary:

Demonstrate capacity to be insightful and innovative to meet the future health needs of our community.

### Adaptable:

Ensure we have the flexibility and adaptability to react and respond positively to the changing environment and demands placed on the service.

### Person Centred:

We will ensure that we place our consumers and the community in the centre of our decision making and engage individuals in all aspects of their care delivery.

### Collaborative

We will take a consultative approach to ensure essential partnerships and relationships to enhance community access and design of our health services.

### Knowledge:

We will dedicate effort to maintain relevant skills to deliver high quality care within our role and capability.

### Innovative

We will strive to deliver "state of the art" services by providing an environment that enhances creativity.

### Integrity

We will act with the highest regard to honesty and reliability to ensure community trust.



*Outstanding Rural Healthcare*



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**2011 - 2014**

**STRATEGIC PLAN**

### OUR VISION:

Outstanding Rural Healthcare

### OUR ROLE:

To enrich our community's health and wellbeing with excellent service delivery.

### STRATEGIC DIRECTIONS:

To be a well respected and sustainable organisation  
To provide excellence in the care of our consumers  
Value and support our people  
Serve and respond to our community's needs

# ORH Strategic Directions for 2011-2014

A well respected and sustainable organisation	Serve and respond to our community's needs	Excellence in the care of our consumers	Value and support our people
<ul style="list-style-type: none"> <li>• Maintain excellence in governance and risk management</li> <li>• Manage our finances and resources prudently</li> <li>• Develop contemporary infrastructure and Services through innovation</li> <li>• Work strategically and cooperatively with all levels of government</li> <li>• Champion the principles of rural and remote health</li> </ul>	<ul style="list-style-type: none"> <li>• Promote health and wellbeing by utilizing population health principles</li> <li>• Optimizing access to our services and services beyond Orbest</li> <li>• Embrace diversity</li> <li>• Implement our Service Plan</li> <li>• Engaging with our community and utilizing our community participation strategies</li> </ul>	<ul style="list-style-type: none"> <li>• Commitment to person centred care</li> <li>• Promotion and implementation of further service integration strategies</li> <li>• Continuous improvement in our clinical governance framework</li> <li>• Evaluate the impact of our care</li> </ul>	<ul style="list-style-type: none"> <li>• Fostering a learning environment</li> <li>• Embedding our behavioural values and maintain a great workplace</li> <li>• Maintain a workforce management plan</li> <li>• Provide a safe environment</li> </ul>



*An Annual Deliverables Statement is developed to describe the actions we will undertake to ensure we achieve our Strategic Directions*

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